



# Matt Bushell Case Manager | Physiotherapist

In the face of life-altering challenges, the right support can make all the difference and Matt's efforts have helped transform the life of a 36-year-old client who tragically lost all his fingers in a work-related accident in 2019. Matt's dedication and expertise allowed him to oversee the case seamlessly from hospital admittance right through to successful case management discharge.

## Life-changing iDigits: Restoring function and confidence

From the outset, Matt understood the unique struggles faced by his client and recognised that the loss of all fingers not only had physical implications but also deeply impacted the client's emotional well-being and ability to perform routine daily tasks.

Matt's tireless advocacy and thorough research led him to the i-Digits® Quantum myoelectric partial hand prosthesis, a cutting-edge technology designed to replicate the natural movement and dexterity of the human hand. Recognising the potential of this prosthesis, Matt sought to secure the necessary funding to make this life-changing device a reality for his client.

Understanding the urgent need for a comprehensive and innovative solution, Matt pursued funding for the ground-breaking i-Digits® prosthesis, marking a turning point in the client's journey towards reclaiming independence and restoring confidence. Despite ongoing rehabilitation interruptions due to surgical interventions, Matt was able to secure a trial for the i-Digits® prosthesis, during which their transformative capabilities were revealed.

# Utilising knowledge

Using his network and a deep understanding of the healthcare system, Matt navigated the complex landscape of funding applications, with his ability to present his client's unique needs and the potential impact the prosthesis would have playing a pivotal role in successfully securing the required funding from the instructing parties.

Having successfully secured funding, Matt oversaw the continual delivery of physiotherapy and psychological support throughout the client's interactions with prosthetics specialists during the preparation and casting phases. The impact of Matt's perseverance has redefined what is possible for the client, allowing him to rediscover his capabilities, pursue his passions, and forge a new path in life. Matt's support and care have extended to providing emotional guidance, reassurance, and a friendly ear throughout the process.

### More than injury rehab

Matt's final acts as the client's case manager are indicative of his commitment to ensuring a smooth transition for clients following a lengthy rehabilitation. With plans to try for a second child, Matt has coordinated occupational therapy support to make adaptations to the client's new home, mitigating any potential challenges and

ensuring a safe and supportive environment for the family's continued growth. He has also secured a vocational case manager to help the client explore new career opportunities. Matt's thoughtful approach typifies an attitude of going above and beyond for his clients to leave a lasting impact.

### **About Matt**

Matt is a physiotherapist with experience working in both orthopaedic and neurological therapy and rehabilitation. During this time he gained experience and skills in the management of amputees and complex orthopaedic issues, in both primary and secondary care.

As a case manager Matt has successfully supported complex clients to achieve independence following sustained complex injuries. Through his work with amputee's Matt understands the challenges, both clinically when considering stump healing, management of pain and the ongoing process of recovery following revision surgeries, in order to be fitted with the most appropriate prosthetic, allowing them to relearn walking and manual dexterity. Throughout his work with this client group he has developed a network of amputee specialist whom he works closely with, ensuring the best rehabilitation packages for the client. He also ensures that he considers the psychological effect on the person and ensures that management of their mental health is also prioritised.



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